

Complaints

If you have a complaint please contact the Social Worker involved with your child and a complaints leaflet will be made available to you.

Complaints should be made in writing to:

Customer Feedback and Complaints Officer, Children and Families Services, Customer Feedback and Complaints Team, Staffordshire County Council, Staffordshire Place 2, Tipping Street, Staffordshire. ST16 2DH

Tel 0300 111 80000

www.staffordshire.gov.uk

Further helpful information is available from:

A Solicitor who is a member of the Law Society's Children's Panel.

Your local Citizens Advice Bureau.

Family Rights Group (advice line) Tel: 0800 7311 696

Children's Legal Centre (child law) Tel: 0845 120 2948

The Staffordshire Safeguarding Children Board is a partnership between:

Staffordshire County Council – Families First
Adult Social Care
District Councils
The Police
Probation
Youth Offending Services
Health
Connexions
CAFCASS
Young Offenders Institutes
The Voluntary Sector

If you would like this document in another language or format, e.g. large text, please contact the Communications Team (Families First) 01785 278666.

Leaflet updated: March 2017

Therapy before a trial

Information for children, young people and their parents or carers



What do we mean by therapy before a trial?

If you have recently talked to the police or social workers about abuse that has happened to you, you may be left with upsetting feelings or fears.

Therapists are people who are trained to talk to you about your feelings and help you deal with them.

Who decides if you need to talk to someone?

You do! It is up to you if you want to see a therapist. If you decide to see someone then change your mind you do not have to go again

If you change your mind again and want to try again, you can.

Why is therapy before a trial different to normal therapy?

It is important that the therapist knows that you may have to go to court to give evidence about what has happened to you and that they follow certain guidelines. This is so that, in court, no one can say that you have changed your story after talking to a therapist.

What guidelines will the therapist have to follow?

Your therapist has to tell your police officer that you are having therapy. The police officer will give the therapist some information about what has happened to you. This helps the therapist decide how best to help you. Your therapist has to keep a record of when and where your meetings took place, how long they lasted and whether anyone else was there. They must give a copy of this record to your police officer for the court.

Will your therapist have to tell anyone what you said to them?

In most cases, what you say is confidential. However, the court can call the therapist to give evidence and ask to see their records. If at any time you tell the therapist that things did not happen the way you originally told the police, they have to pass this information on.

How do you get to see a therapist?

- In most cases you will have a social worker
- You can ask them to ask a therapist to help you.
- Or you can ask your family doctor to refer you.
- Or there may be local services you can phone or where you can just walk in and ask for this type of help.

If you do choose to see a therapist, it is important that you remember to tell them that you may have to go to court. Also check that they know the guidelines they have to follow. If you need more information or you are still not sure what to do, speak to your social worker or police officer – they are there to help you.

Remember

You do not have to get through this on your own.